September 24, 2025

Victory Instruments JSC.
6 Hoa Ma St.
Hai Ba Trung Dist
Hanoi
VIETNAM

To Whom It May Concern:

Hach Company is pleased to confirm that Victory Instruments JSC. is an authorized Hach Company distributor in Vietnam. Victory Instruments JSC is able to supply, install, calibrate and commission Hach Laboratory systems only. All customer training and installation may be conducted by Victory Instruments JSC and should be negotiated with the distributor.

Hach Company warrants its products to the original purchaser against any defects that are due to faulty material or workmanship for a period of one year from date of shipment from our USA facility unless otherwise noted. Hach Company's obligation under this warranty shall be limited to, at its option, replacement or repair of this product through our authorized distributor.

This authorization is not transferrable to any other persons or entity's and is revocable at Hach Company's sole direction. Although no cause is required for revocation, by way of example only, Hach Company may revoke this authorization immediately in case Hach Company reasonably suspects that Victory Instruments JSC has acted in a manner not consistent with the Code of Conduct that apply to Hach Company (available; https://www.veralto.com/integrity-compliance) or any applicable law.

This authorization is in effect as of this date and the non-exclusive contractual agreement is renewable, at our discretion, on an annual basis. This authorization letter is valid until September 09, 2027.

Best regards,

Adrian Revuelta
Sr. Manager Customer Service
export@hach.com

Confidential - Company Proprietary